



Hill's Expanded Voluntary Recall Patient form for use by veterinary clinic

Hill's recognizes that pet parents may have concerns about the health of their pets. All pets should be assessed on a case-by-case basis to evaluate their individual health, to gain an understanding of how much voluntarily recalled product they may have consumed and over what period of time, and to assess any health risks they may face.

To support veterinarians in their relationships with their clients and their pets and as an expression of our empathy for pet parents, Hill's will evaluate on a case by case basis, requests for reimbursement of veterinary fees including specific diagnostic tests and treatment for dogs who have eaten the voluntarily recalled diets and where the veterinarian recommends diagnostic tests and treatment for hypervitaminosis D.

This form should be used only if you provided services to canine patients that have been consuming voluntarily recalled canned dog food products purchased between September 1, 2018, and March 21, 2019.

Please send this form, proof of purchase of the voluntarily recalled products and the invoice for the services provided to the dog to Veterinary Consultation Service via email (hillsinbox@hillspet.com), or via mail to Hill's Pet Nutrition, PO Box 148, Topeka, KS 66601-0148.

Incomplete submissions will require follow up and delay the reimbursement process.

Dog owner information

Dog owner name: _____

Address: _____

City: _____ Province: _____

Postal code: _____ Telephone: _____

By signing below, I, the owner of the dog described on this form, authorize my veterinarian to submit this completed form, medical and purchase records to Hill's Pet Nutrition and/or Hill's representatives (collectively, "Hill's"). I consent to the use by Hill's of this information for any purpose related to the recall. I certify that the information contained in this form is true and correct to the best of my knowledge.

Signature of owner: _____

Patient information

Dog name: _____ Date of birth: _____

Breed: _____ Weight: _____

Sex: _____

Dietary information

Voluntarily recalled Hill's canned dog food product that the dog has been eating (*Please check all that apply on the attached product list, confirm which lot code/date code if available*)

Date(s) of purchase of voluntarily recalled canned dog food product (Please provide proof of purchase if available):

How many cans of the voluntarily recalled canned dog food product per day has the dog been eating? _____ cans/day

When did the dog first start eating the voluntarily recalled canned dog food product?

For how long has the dog been eating the voluntarily recalled canned dog food product?

Has the dog been eating other foods besides the above voluntarily recalled canned dog food product or been exposed to other vitamin D containing products such as supplements? (*Please specify in detail which products, treats, table scraps, etc., as well as the daily quantity for each*)

Clinical signs reported by pet owner (Please describe in detail)

Veterinary clinic information:

Date the patient was examined: _____

Clinical signs observed during evaluation:

Clinic name: _____

Attending clinician: _____

Email address: _____

Contact telephone: _____

Hill's clinic account number: (if available) _____

Amount requested for reimbursement: _____

By signing the below, I, the treating veterinarian of the dog described on this form, submit this completed form, medical and purchase records to Hill's Pet Nutrition and/or Hill's representatives (collectively, "Hill's"). I consent to the use by Hill's of this information for any purpose related to the recall. I certify that the information contained in this form is true and correct to the best of my knowledge.

Signature of attending veterinarian: _____

Identify the SKU and Date Code/Lot Code

Locate affected products in the table below

Expanded Recall Product List - March 19, 2019

Product Name	SKU Number	Lot Code/Date Code
Hill's® Prescription Diet® k/d® with Lamb Canine 13oz	2697	102020T25
Hill's® Prescription Diet® c/d® Multicare Canine Chicken & Vegetable Stew 12.5oz	3384	092020T29
Hill's® Prescription Diet® c/d® Multicare Canine Chicken & Vegetable Stew 5.5oz	3388	102020T18
Hill's® Prescription Diet® i/d® Canine Chicken & Vegetable Stew 5.5oz	3389	092020T28 102020T24 102020T25
Hill's® Prescription Diet® i/d® Low Fat Canine Rice, Vegetable & Chicken Stew 5.5oz	3391	092020T27
Hill's® Prescription Diet® g/d® Canine 13oz	7006	092020T22
Hill's® Prescription Diet® i/d® Canine 13oz	7008	092020T21
Hill's® Prescription Diet® r/d® Canine 12.3oz	7014	092020T28 102020T27 102020T28
Hill's® Prescription Diet® w/d® Canine 13oz	7017	102020T24 102020T25

		112020T09
		112020T10
Hill's® Prescription Diet® w/d® Canine Vegetable & Chicken Stew 12.5oz	10129	112020T05 112020T11
Hill's® Prescription Diet® i/d® Low Fat Canine Rice, Vegetable & Chicken Stew 12.5oz	10423	092020T27 092020T28
Hill's® Science Diet® Adult Perfect Weight Chicken & Vegetable Entrée Dog Food 13oz	2975	092020T28
Hill's® Science Diet® Adult Chicken & Barley Entrée Dog Food 13oz	7037	092020T22
Hill's® Science Diet® Adult Beef & Barley Entrée Dog Food 13oz	7039	092020T31 102020T21
Hill's® Science Diet® Adult Chicken & Beef Entrée Dog Food 13oz	7040	112020T10 112020T11
Hill's® Science Diet® Adult 7+ Beef & Barley Entrée Dog Food 13oz	7056	102020T28
Hill's® Science Diet® Mature Adult Healthy Cuisine Chicken & Carrots Stew Dog Food 12.5oz	10449	092020T28
Hill's® Science Diet® Adult Healthy Cuisine Braised Beef, Carrots & Peas Stew dog food 12.5oz	10451	102020T28
Hill's® Science Diet® Adult 7+ Healthy Cuisine Braised Beef, Carrots & Peas Stew dog food 12.5oz	10452	102020T28

In most cases, complete recovery is expected after discontinuation of feeding.

Both Hill's and the FDA encourage customers to contact consumers who have purchased recalled products, if they have the means to do so.